UH Samaritan Medical Center is a nonprofit, community-based health care system offering services to Ashland and surrounding counties. Our acute care hospital features 123 licensed beds (52 staffed beds) along with 24/7 emergency services, inpatient and outpatient services, specialty clinics, surgical services and more.

Satellite facilities offer convenient access to walk-in services, including blood work and X-rays. Preventive and wellness services are also offered at UH Samaritan Medical Center, with support groups and free community outreach programs.

We are proud of our quality record. We score very well on publicly reported quality metrics, including patient safety, readmissions and mortality. Above all, we are known for providing patient-centered care in a state-of-the-art medical environment.

UH Samaritan Medical Center provides a link to other University Hospitals outpatient health centers and access to advanced care services at University Hospitals Cleveland Medical Center and University Hospitals Rainbow Babies & Children’s Hospital.

To Heal. To Teach. To Discover.

Our mission is the foundation of the work we do. We take pride in our long tradition of medical excellence, and invite you to explore its dimensions on the pages that follow.

Thank you for choosing UH Samaritan Medical Center for your care.
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Number</td>
<td><strong>419-289-0491 (1-800-257-9917)</strong></td>
</tr>
<tr>
<td>Billing/Financial Counselors</td>
<td><strong>419-207-7878</strong></td>
</tr>
<tr>
<td>Chaplain</td>
<td><strong>419-207-2460</strong></td>
</tr>
<tr>
<td>Corporate Compliance</td>
<td><strong>1-800-227-6934</strong></td>
</tr>
<tr>
<td>Dietitian</td>
<td><strong>419-207-2541</strong></td>
</tr>
<tr>
<td>Gift Shop</td>
<td><strong>419-289-0491, ext. 3296</strong></td>
</tr>
<tr>
<td>Joint Replacement Nurse Educator</td>
<td><strong>419-207-2443</strong></td>
</tr>
<tr>
<td>Patient Portal Navigator</td>
<td><strong>419-207-2526</strong></td>
</tr>
<tr>
<td>Physician Hotline</td>
<td><strong>419-289-4613</strong></td>
</tr>
<tr>
<td>Resource Scheduling</td>
<td><strong>419-207-2501</strong></td>
</tr>
<tr>
<td>Retail Pharmacy</td>
<td><strong>419-207-2471</strong></td>
</tr>
<tr>
<td>Quality Assurance</td>
<td><strong>419-207-2444</strong></td>
</tr>
<tr>
<td>Security Desk/Lost and Found</td>
<td><strong>419-207-2427</strong></td>
</tr>
</tbody>
</table>
Athletic Training and Sports Medicine

We’ve partnered with local school districts to provide athletic trainers at sporting events and other community venues. Through this program, we also offer concussion education and baseline concussion screenings for all athletes. Our on-site athletic trainers offer preventive services, emergency care, clinical diagnosis, therapeutic intervention and rehabilitation of injuries. When needed, our athletic trainers work closely with therapists from the UH Samaritan Rehabilitation Center and the medical professionals at UH Samaritan Orthopedic and Sports Medicine.

Athletic Training: 419-207-2404

UH Samaritan Orthopedic and Sports Medicine: 419-207-BONE (2663)

UH Samaritan Rehabilitation Center: 419-281-1330

Clinics

Our outpatient clinics minimize out-of-town travel for the following specialties: neurology (conditions of the nervous system), peripheral vascular (conditions of the arteries and veins), pulmonary (conditions of the lungs) and sleep medicine.

We also offer an Anticoagulation Clinic to monitor patients on blood thinning medication and a COPD Clinic to help patients prevent their condition from worsening.

419-289-0491

Oncology Clinic

At UH Samaritan Medical Center, we are committed to offering patients and their families a familiar and comfortable environment in which to receive cancer treatments and follow-up care. In partnership with UH Seidman Cancer Center, we offer an Oncology Clinic, located on the second floor of UH Samaritan Medical Center.

Please call 330-239-7250 for an appointment or questions.

Neurology Clinic

Physicians from the UH Neurological Institute will diagnose and treat the following conditions:

• General neurology
• Movement disorders
• Headache
• Stroke/TIA
• Dementia
• Confusion and more

The Neurology Clinic is located on the second floor of UH Samaritan Medical Center.

Call 419-207-2537 to schedule an appointment.
Emergency Services and Walk-In Clinic

UH Samaritan Medical Center delivers 24-hour emergency care to patients in our state-of-the-art facility. We work closely with local EMTs and higher level trauma centers to stabilize and transport patients as quickly and safely as possible when needed. Radiology and laboratory services are available to emergency department patients 24/7, as well as emergency surgeries. Our emergency services team is an integral part of Ashland County’s Emergency Management Agency and routinely partners with the Ashland County-City Health Department.

For the treatment of minor injuries and illnesses, we offer QCare, a walk-in clinic located by the hospital at 350 Hillcrest Drive. We also offer sports physicals at QCare, which is open Monday – Friday from 9:30 a.m. to 5:30 p.m.

For more information about QCare, call 419-207-2502.

Heart Services

Working with a nationally recognized team of experts from University Hospitals Harrington Heart & Vascular Institute, we provide comprehensive care for cardiac conditions. These services include:

- Cardiac Rehabilitation and Pulmonary Rehabilitation – Patients strengthen their heart and lungs at these clinically supervised rehabilitation programs. After completing the initial customized therapy sessions, patients are welcome to continue using the facility through an exclusive maintenance program.

- Device Clinic – Here, patients with pacemakers, ICDs or CRT are seen for routine assessment of their device. Nurses also provide wound checks after a device has been inserted.

- EECP – EECP stands for Enhanced External Counter Pulsation. Unlike conventional bypass surgery and angioplasty, EECP is a noninvasive treatment that stimulates the growth of blood vessels to create a natural bypass around narrowed or blocked arteries.

- Heart Failure Clinic – A team of health care specialists offer medication administration, titration and education to improve our patients’ quality of life by decreasing hospital admissions and emergency room visits.

- Low-Risk Cath Lab – Cardiovascular specialists perform tests called angiograms, which visualize the coronary arteries as well as examine the peripheral vascular system.

Cardiopulmonary Services: 419-207-2528
Heart Services: 419-207-2494
Home Care

Our home health care services allow patients to recover in the comfort of their own home. We offer:

- Skilled nursing care
- IV therapy
- Physical therapy
- Occupational therapy
- Speech therapy
- Medical social services
- Certified home health aides
- PASSPORT personal care and homemaker services

UH Samaritan Home Care: **419-289-7822**

Inpatient Services

Intensive care patients and medical/surgical patients are cared for on our Acute Medical Surgical Unit, located on the third floor of the hospital. Care is coordinated by one of our board-certified hospitalists and discharge planning is facilitated by our highly qualified social workers.

On the fourth floor, our Birthing and Women’s Unit staff provide personalized care to women following childbirth or women recovering from gynecological surgery. Through our family-centered mother and baby care philosophy, we promote breastfeeding and kangaroo care for optimum bonding. Breastfeeding support is offered through lactation consultation even after returning home. Childbirth preparation classes and breastfeeding classes also are available.

Acute Medical Surgical Unit: **419-207-2549**
Birthing and Women’s Unit: **419-207-2438**

Laboratory

The laboratory at UH Samaritan Medical Center is staffed by an experienced team of registered medical technologists, phlebotomists, histotechnicians and medical laboratory technicians. Additional lab services are available at the following locations:

**UH Kettering Health Center,**
546 North Union Street in Loudonville

**UH Baney Road Health Center,**
1941 South Baney Road in Ashland

**UH Claremont Medical Office Building,**
2111 Claremont Avenue in Ashland

Walk-ins are welcome. No appointment is necessary.
Occupational Health

For years, we have partnered with local businesses to care for their employees’ health care needs. Our comprehensive occupational health services include:

- Drug and alcohol testing
- Minor injury treatment
- OSHA regulatory compliance
- Rehabilitation

University Hospitals Occupational Health
Ashland: 419-281-4440

Pain Services

At the UH Samaritan Pain Clinic, we provide advanced and comprehensive treatments for patients suffering from chronic and acute pain. Individualized treatment plans may consist of medications, injections and electrical stimulation, among other interventions and therapies. We provide services for:

- Arthritis pain in neck or lower back
- Reflex sympathetic dystrophy (RSD)
- Persistent pain after back or neck surgery
- Neck pain
- Back pain and sciatica
- Nerve damage or muscle spasm pain
- Shingles pain
- Headaches
- Fibromyalgia
- Work-related injuries

Pain Clinic: 419-207-2721

Radiology

Our outpatient diagnostic imaging services include CT scan, digital mammography, interventional radiology, MRI, nuclear medicine, ultrasound and X-ray. In addition to those services at UH Samaritan Medical Center, we also offer limited imaging services at:

UH Kettering Health Center,
546 North Union Street in Loudonville

UH Samaritan Health Center,
2212 Mifflin Avenue in Ashland

UH Baney Road Health Center,
1941 South Baney Road in Ashland

Retail Pharmacy

Our retail pharmacy’s prescriptions and over-the-counter medications are competitively priced with area retail pharmacies. We offer a 7 percent cash discount on prescriptions not covered by insurance. Golden Buckeye discounts are accepted too, with presentation of your card. Our pharmacy is conveniently located on the first floor of the hospital. Hours are Monday – Friday from 8 a.m. to 5:30 p.m. and weekends and holidays from 8 a.m. to 4 p.m. Our inpatients can take advantage of our Meds-to-Bed program and have their discharge medication delivered to their bedside before leaving the hospital.

UH Samaritan Retail Pharmacy: 419-207-2471
Rehabilitation Services

Our trained therapists work to develop a positive, healing relationship with each patient using a multidisciplinary team approach. Our staff of state-licensed physical therapists, physical therapy assistants, occupational therapists, occupational therapy assistants and speech language pathologists offer the following services:

• Adult orthopedic/neuro therapy
• Aquatic therapy
• Sports therapy
• Athletic training
• Concussion treatment
• Pediatric therapy (PT, OT, speech)
• Continence therapy (a nonsurgical treatment for urinary and fecal incontinence)
• Hand therapy
• Lymphedema management
• Speech language pathology
  – Swallowing disorders
  – Dysphagia treatment
  – Modified barium swallow studies
  – Fiberoptic endoscopic evaluation of swallowing (FEES)
  – Palatometry
• Women’s health (pregnancy/postpartum)

UH Samaritan Rehabilitation Center: 419-281-1330

Sleep Center

Through our sleep medicine program, we diagnose and treat sleep disorders including insomnia, sleep apnea and narcolepsy. We offer a private, comfortable sleeping lab where brain activity and body movements are monitored and interpreted by a sleep specialist. We then create a customized treatment plan.

For an appointment with our sleep specialist, please call 419-207-2501.

Surgical Services

When you need surgery, count on the surgical team at UH Samaritan Medical Center. Committed to the safety, wellness, convenience and comfort of our patients, our surgeons use advanced techniques featuring the newest laparoscopic and traditional procedures. Surgical services include orthopedics and podiatry, ophthalmology, otolaryngology, urology including brachytherapy, gynecology and endoscopic/general surgery. Our facility also performs pain interventions and procedures such as radiofrequency ablation, spinal cord stimulation and selective nerve root block.

Endoscopy procedures are performed at the UH Samaritan Endoscopy Center located at 2212 Mifflin Avenue.
Urology

UH Samaritan Medical Center specializes in the advanced treatment of urologic conditions that affect men and women of all ages. Our specialists are trained in the latest minimally invasive techniques and medication/lifestyle modification programs that can improve your quality of life. Our care includes the diagnosis and treatment of:

- Bladder control problems
- Bladder, kidney, prostate and adrenal cancers
- Bladder/urinary tract infection
- Chronic pelvic pain
- Enlarged prostate
- Pelvic organ prolapse
- Sexual dysfunction
- Urinary incontinence
- Urinary stone disease

Urology Services: 419-289-6000

THE PATIENT EXPERIENCE

Visiting Hours/Quiet Hours

We encourage family and friends to visit; however, in order to allow adequate time for rest, we have established visiting hours and quiet time. Visiting hours are 8 a.m. to 8 p.m. daily. Quiet hours are observed daily from 2 to 4 p.m. on the Birthing and Women’s Unit and from 2 to 3 p.m. on the Acute Medical Surgical Unit.

Insurance and Financial Counseling

UH Samaritan Medical Center accepts most major health insurance providers. However, since each health insurance plan is unique, we recommend you call your insurance carrier regarding scheduled services. If you have any questions or concerns about your insurance or Medicare coverage, fees, copayments or self-pay arrangements, please feel free to contact us at 419-207-7878.

Patient Portal

The UH Samaritan Patient Portal gives you access to your medical records via a free and secure internet-based online portal. You can view certain portions of your electronic medical record, in addition to making an appointment, refilling prescriptions and paying bills online. For an invitation to access the Patient Portal, call our Patient Portal Navigator at 419-207-2526.
COMMUNITY PROGRAMS

Educational Opportunities

Throughout the year, we invite you to join us for free community wellness presentations led by experienced clinicians at UH Samaritan Medical Center. These live discussions cover important topics such as cancer, women’s health, orthopedics and cardiovascular wellness. We also offer educational seminars for clinicians with contact and clock hours available. Please visit UHSamaritan.org for more information.

Support Groups

Our lifestyle choices directly impact our quality of life, especially for those living with a chronic condition. We offer two support groups, the Cardiac Support Group and the Diabetes Support Group, that are free and open to the public. For more information, please visit UHSamaritan.org.